

# Credit Union Automation Stats & Facts

## The AI Revolution

"91% of credit unions are operationally ready for AI—with ZERO reporting as skeptical."

*The question isn't whether credit unions will adopt AI. It's how fast they'll scale it.*

## Automation Achievement

"Credit unions are already automating 65% of their document processing."

*That's not a starting point; that's a launching pad for what's next.*

## Future Focus

"74.5% of credit unions plan to process MORE documents with AI."

*When you taste efficiency, you want the whole meal.*

## Volume Reality

"51% of credit unions process 10,000-100,000 documents monthly."

*At 300 documents per hour, automation isn't luxury, it's survival.*

## The Paper Paradox

"67% still rely on scanned paper documents, yet 91% are AI-ready."

*Sometimes you need smart technology to handle old-school reality.*

## Fax Facts

"41% of credit unions still process faxes in 2025."

*Proof that some technologies have more lives than cats—and smart automation handles them all.*

## Paper Predictions

"43% expect paper volumes to INCREASE over the next 12 months."

*Growing membership means growing paperwork. Good thing AI grows too.*

## Priority Check

"Top IDP driver: Reduce processing costs. Top success metric: Positive user feedback."

*Smart leaders know ROI starts with buy-in.*

## Security First

"59% cite data security as their top AI implementation concern."

*In financial services, paranoia is professionalism, and good automation respects that.*

## Training Truth

"51% lack understanding or training for successful IDP implementation."

*Technology is only as smart as the people who use it.*

## People Matter

"50% worry about potential job displacement from AI automation."

*Credit unions don't just serve communities; they care about the people who serve them.*

## Capability Gaps

"Process redesign expertise (55%) ranks higher than budget (35%) as an implementation barrier."

*Money can't buy wisdom, but wisdom can maximize money.*

## Integration Issues

"80% are considering IDP upgrades because current systems are 'too difficult to integrate.'"

*First-generation automation taught us what NOT to do. Second-generation gets it right.*

## Scale Ambitions

"26% of credit unions are actively expanding their current IDP implementations."

*Success breeds success. And successful automation breeds more automation.*

## The Bottom Line

"From 91% AI readiness to 65% current automation: credit unions aren't just talking digital transformation."

*They're living it, one document at a time.*

## Your Automation Partner

Ready to join the 91% of credit unions advancing their intelligent automation?

*Infocap helps credit unions transform document chaos into operational excellence. Let's automate your success story.*

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### Source:

Market Momentum Index: Intelligent Document Processing (IDP) Survey 2025 (conducted by [Deep Analysis](#) in partnership with [AIIM](#)). (Note: additional unpublished data reflected here is from the Credit Union-specific vertical responses from the survey conducted by [Deep Analysis](#).)